



Mail To: **Bankers Fidelity Life Insurance Company®**  
 4370 Peachtree Road NE, Atlanta, Georgia 30319  
**Customer Service: (866) 458-7499 or claimsservices@bflic.com**  
**Submit claims: claims@bflic.com**

**WELLNESS BENEFIT  
CLAIM FORM**

Which product are you filing this Wellness Claim for? Check all that apply:  Accident  Cancer  
 Hospital Indemnity

<b>Section 1 – Insured Information</b>			
Name (First, Middle & Last)		SSN	
Address		City	State
Home Telephone Number		Cellular Telephone Number	
Email Address		Date of Birth	
<b>Section 2 – Wellness Information</b>			
Who is this claim for? <input type="checkbox"/> Employee <input type="checkbox"/> Spouse <input type="checkbox"/> Child		Date the Health Screening Test was Performed:	
Which wellness screening test was performed?			
The below is required if filing for Child/Spouse			
Child/Spouse (First, Middle & Last)	Child/Spouse Date of Birth	Child/Spouse SSN	Child/Spouse Gender
<b>Section 3 – Medical Provider Information</b>			
Physician Name		Physician Telephone Number	
Physician Address	Physician City	Physician State	Physician Zip
<b>Section 4 – Documentation Requirement</b>			
To process your wellness claim, please provide supporting documentation to verify that a wellness visit occurred			
Acceptable documentation includes:			
<ul style="list-style-type: none"> <li>• Medical records indicating a wellness visit</li> <li>• An itemized bill from your provider showing wellness services</li> <li>• An Explanation of Benefits (EOB) from your insurance company reflecting the wellness visit</li> <li>• Any other official documentation confirming the wellness service</li> </ul>			
Failure to provide sufficient documentation may result in a delay or denial of your claim.			
Dated: _____		Signed: X _____	

**Section 5 – Payment Method**

Payment method:

Check  Electronic Funds Transfer (EFT)

**For EFT, complete the following bank information**

Bank Name	Bank City	Bank State	Bank Zip
Bank Account Number	Bank Routing/Transit Number	Type of Account ( <i>check only one</i> ) <input type="checkbox"/> Checking <input type="checkbox"/> Savings	

**Notice regarding electronic funds transfer:** When you select electronic funds transfer as your payment method, we may receive and contribute customer account and payment account data to a third party consumer reporting agency to confirm the feasibility of a transaction to your account

**Section 6 – Payment Authorization and Signature**

**Payment Authorization**

I understand and agree that it is my responsibility to ensure that all bank information reported on this form is accurate and correct for the appropriate deposit of my payment(s) and that Bankers Fidelity Life Insurance Company® and its subsidiaries, affiliates, and related companies (collectively referred to as “Bankers Fidelity”) can rely on this information and will have no obligation to ensure the correctness of the information. Completion of this form is not a guarantee that benefits will be paid. I further understand and agree that any payment(s) made into an incorrect bank account pursuant to the information reported on this form, will be forfeited by me and that Bankers Fidelity has no obligation to retrieve those funds or make replacement payment(s) to me. I further understand and agree for myself, my heirs, executors and estate to indemnify and hold Bankers Fidelity harmless from any and all loss or damage of any nature whatsoever, including costs or attorney’s fees incurred by reason of said bank acting pursuant to this Authorization. I further understand and agree that Bankers Fidelity is not responsible for any bank charges or other costs associated with or arising out of this agreement. I further understand that if my bank is not able to accept EFTs, check(s) will be mailed to my residence. I reserve the right to revoke and cancel this authorization. Such revocation and cancellation shall be effective within 5 business days following Bankers Fidelity’s receipt of the notice.

Dated: \_\_\_\_\_ Signed: X\_\_\_\_\_

**Questions**

If you have any questions, please contact our Claims Department at (866) 458-7499. You can also email questions to our Customer Care department at [claims@bflic.com](mailto:claims@bflic.com) and a Claims Representatives will be happy to assist you. Additional forms can be found on our website at <https://bankersfidelit.com/find>

**Fraud Warnings:**

Before signing this form, please see next page, STATE EXCEPTION FRAUD WARNINGS, for the state where you reside, and the state where the group policy and certificate for which you are claiming a benefit were issued.

Signed: X\_\_\_\_\_ Dated: \_\_\_\_\_

## STATE EXCEPTION FRAUD WARNINGS

WARNING: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto may be committing a fraudulent insurance act, which is a crime and could subject such person to criminal and civil penalties. *(Applicable for all other states.)*

### **Alabama Residents Only**

WARNING: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.

### **Alaska Residents Only**

WARNING: A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.

### **Arizona Residents Only**

WARNING: For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

### **Arkansas Residents Only**

WARNING: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

### **Colorado Residents Only**

WARNING: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

### **Delaware Residents Only**

WARNING: Any person who knowingly, and with intent to injure, defraud or deceive an insurance company, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.

### **District of Columbia Residents Only**

WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits, if false information materially related to a claim was provided by the applicant.

### **Florida Residents Only**

WARNING: Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

### **Idaho Residents Only**

WARNING: Any person who knowingly, and with intent to injure, defraud or deceive an insurance company, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.”

### **Indiana Residents Only**

WARNING: A person who knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete, or misleading information commits a felony.

### **Kentucky Residents Only**

WARNING: Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

# NOTICE

## **Louisiana Residents Only**

WARNING: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

## **Maine Residents Only**

WARNING: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

## **Maryland Residents Only**

WARNING: Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

## **Minnesota Residents Only**

WARNING: A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

## **New Hampshire Residents Only**

WARNING: Any person who with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

## **New Jersey Residents Only**

WARNING: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

## **New Mexico Residents Only**

ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN AN APPLICATION FOR INSURANCE IS GUILTY OF A CRIME AND MAY BE SUBJECT TO CIVIL FINES AND CRIMINAL PENALTIES.

## **Ohio Residents Only**

WARNING: Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

## **Oklahoma Residents Only**

WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

## **Oregon Residents Only**

WARNING: Any person who knowingly presents a false statement in an application for insurance or statement of claim may be guilty of a criminal offense and subject to penalties under state law.

## **Pennsylvania Residents Only**

WARNING: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

## **Rhode Island Residents Only**

WARNING: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

# NOTICE

## **Tennessee Residents Only**

WARNING: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

## **Texas Residents Only**

WARNING: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

## **Virginia Residents Only**

WARNING: Any person who, with the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may have violated state law.

## **Washington Residents Only**

WARNING: It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines, and denial of insurance benefits.”

## **West Virginia Residents Only**

WARNING: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.



**BANKERS FIDELITY LIFE INSURANCE COMPANY®**

Attn: Claims Operations Department  
4370 Peachtree Road NE, Atlanta, GA 30319

**HIPAA AUTHORIZATION TO RELEASE PROTECTED HEALTH INFORMATION**

By signing below, you acknowledge and consent to the use of your Personal Health Information (PHI) by Bankers Fidelity Life Insurance Company and its subsidiaries, affiliates, and related companies (collectively referred to as "Bankers Fidelity"), for the purpose of evaluating claim benefits and payments. If you choose not to sign this Authorization, your claim for benefits may not be processed. You also authorize Bankers Fidelity to release your Personal Information as follows:

- Individuals or organizations providing business, legal or insurance support services related to your claim(s). Vendors or consultants offering wellness, disability, or leave-related services as part of an employer-sponsored benefit plan. To your employer for discussions with Bankers Fidelity regarding your functional capacity, and any applicable restrictions, or limitations, to facilitate your return to work; and/or as otherwise required or permitted by law.

I, the undersigned, authorize any covered entity or business associate to the use and/or disclose of Personal Health Information of:

\_\_\_\_\_  
Print Name of Insured (First, Middle, Last)

\_\_\_\_\_  
Date of Birth

\_\_\_\_\_  
Social Security Number

**Personal Health Information to be released:**

Data or records regarding my medical history, treatment, prescriptions, consultations (including medical and psychological reports, records, charts, notes (excluding psychotherapy notes), X-rays, films or correspondence, and any medical condition I may now have or have had; Any information regarding insurance or benefit plan coverage, claims or benefits; and/or Any information, data or records regarding my activities (including records relating to my Social Security, Workers' Compensation, retirement income, financial information, earnings and employment history). This also includes information on the diagnosis and treatment of mental illness and the use of alcohol, drugs, and tobacco, but excludes psychotherapy notes.

**The Personal Health Information to be released is requested for the following reason(s):**

This protected health information is to be disclosed under this Authorization so that the Company may: 1) underwrite Insured's application for coverage, make eligibility, risk rating, policy issuance and enrollment determinations; 2) obtain reinsurance; 3) administer claims and determine or fulfill responsibility for coverage and provision of benefits; 4) administer coverage; and 5) conduct other legally permissible activities that relate to any coverage Insured has or has applied for with Bankers Fidelity.

I understand that I have the right to revoke this authorization, in writing, at any time, except where uses or disclosures have already been made based upon my original permission. I may not be able to revoke this authorization if its purpose was to obtain insurance. In order to revoke this authorization, I must do so in writing and send it to Bankers Fidelity. **If written revocation is not received, this authorization will remain valid until 24 months after the date signed.** I understand that uses and disclosures already made based upon my original permission cannot be taken back. I understand that it is possible that information used or disclosed with my permission may be redisclosed by the recipient and is no longer protected by the HIPAA Privacy Standards.

\_\_\_\_\_  
Insured's Signature

\_\_\_\_\_  
Date

I am the Legal Representative of the person whose health information is to be disclosed, but I am authorized to grant permission on behalf of that person. If signing as Legal Representative, a copy of the executed Power of Attorney, Guardianship or other similar documents granting you the capacity to represent the insured or act on their behalf, must be submitted.

\_\_\_\_\_  
Printed Name of Legal Representative

\_\_\_\_\_  
Signature of Legal Representative

\_\_\_\_\_  
Date

**THIS FORM IS FOR USE WHEN AUTHORIZATION IS REQUIRED AND COMPLIES WITH THE HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT OF 1996 (HIPAA) PRIVACY STANDARDS.**